

(734) 740-2961



Heating, Cooling, Refrigeration, Duct Cleaning

MAINTENANCE AGREEMENT

SUBSCRIBE & SAVE!

AIRDOCTORSHVACSERVICE.COM
CUSTOMER.SUPPORT@AIRDOCTORSHVACSERVICE.COM

18311 W 10 MILE RD • SUITE 101 • SOUTHFIELD, MI • 48075

HVAC Service & Repair Costs can be **EXPENSIVE.**

TYPICAL FURNACE REPAIR COSTS:

HOT SURFACE IGNITER.....	\$250.00
GAS VALVE.....	\$350.00
BLOWER MOTOR.....	\$700.00
DRAFT INDUCER.....	\$750.00

TYPICAL A/C REPAIR COSTS:

DUAL CAPACITOR.....	\$277.00
CONTACTOR.....	\$225.00
CONDENSER FAN MOTOR.....	\$600.00

SAVE TIME & MONEY!

Introducing

Air Doctors Heating & Cooling

MAINTENANCE AGREEMENT

With a Maintenance Agreement You'll Benefit from the Following:

- » Smaller utility bills
- » Reduce and/or eliminate costly repair bills
- » Prevent unnecessary waste of energy and reduce harmful emissions
- » Increased comfort
- » Longer equipment lifespan
- » Priority Service
- » 15% Discount on repairs
- » Never an overtime charge

YOUR PRICE
\$38⁰⁰ A month
+ Tax

PHONE: 734.740.2961

WEBSITE: www.airdoctorshvacservice.com

EMAIL: customer.support@airdoctorshvacservice.com



ENJOY

LIFE



Keep your home **HEALTHY & COMFORTABLE.**
With the products we use and trust!



Air Filters



Humidifier Accessories



Smoke & CO² Detectors



WiFi Thermostats

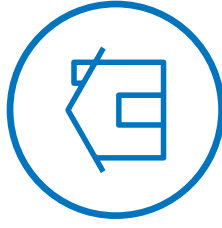
www.airdoctorshvacservice.com/shop

Want Professional Installation?
Call AirDOCTORS at (734) 740-2961
REQUEST ESTIMATE | SCHEDULE SERVICE

Furnace or Air Conditioning System Tune-Up Only **\$185.00 + tax**

DETROIT, MI





Get started

- 1 Find a participating contractor.**
Visit dteenergy.com/eed or call **866.796.0512**.
- 2a Install your new equipment.**
Your participating contractor will let you know which equipment qualifies for rebates and properly size the equipment for optimal comfort and efficiency.
- Or**
- 2b Get the diagnostic tune-up.**
If you're not ready to replace your equipment, your contractor will check your equipment and make adjustments so it runs efficiently and reliably.
- 3 Sign the Terms and Conditions form.**
Your contractor will provide the form and submit the rebate application online for you. Your rebate check will arrive by mail within six to eight weeks.

There's a rebate waiting for you

Lowering your energy bill is easier than you think.

DTE Energy offers rebates on equipment replacements and tune-ups to help you save energy and money. Explore our rebate offers and start saving today.

dteenergy.com/hvac

DTE

DTE



Furnace and boiler replacement

Upgrade to a new high-efficiency furnace or boiler.

- Don't wait until your old equipment breaks down
- Improve home performance
- Get **rebates up to \$900**
- Save now and all year long with lower energy costs

Not ready to replace? Schedule a diagnostic tune-up!

Tune up your existing equipment to make sure it's running efficiently and reliably.

- Comes with a **\$50 rebate**
- Is more comprehensive than a standard tune-up
- Lowers your energy costs and extends the life of your equipment

Air conditioner replacement

Make sure your cooling equipment is working properly in time for warmer weather.

- **Save up to \$400** when you install a 15 SEER or higher central air conditioner
- New cooling equipment can be up to 50% more efficient than units installed 20 years ago
- Use less energy and save money

Air conditioner diagnostic tune-up

Get an air conditioner diagnostic tune-up to help improve your unit's performance and reduce your energy costs.

- Uses advanced diagnostic tools to evaluate your unit
- Returns unit to optimal operating condition
- Maximizes unit's efficiency and reliability
- Lowers your energy costs and comes with a **\$50 rebate**



Water heating rebates

Installing a new water heater can lock in big energy savings.

- New water heaters are much more efficient than old units
- Energy efficient models will continue to save you money for years to come
- Get up to **\$100 in rebates** on high-efficiency models

For more information or to find a contractor, visit dteenergy.com/lead or call **866.796.0512**.



DTE

NEED SOME AIR-CONDITIONING WORK DONE?



RELAX!

Your safety and comfort are now
in the hands of a **CERTIFIED
HVAC/R Professional!**

RESUSCITATE YOUR AC SYSTEM

CALL FOR YOUR SYSTEM TUNE-UP TODAY!

With a simple AC system tune-up you will benefit from the following:

- Smaller utility bills
- Reduce and/or eliminate costly repair bills
- Prevent unnecessary waste of energy and reduce harmful emissions
- Increased comfort
- Longer equipment life-span

\$185.00
+ tax



734.740.2961

www.airdoctorshvacservice.com

customer.support@airdoctorshvacservice.com



Central Air Conditioner Tune-Up Reports

Customer Information

First Name:	Last Name:	DTE Energy Electric Account Number:	
Street Address:		Homeowner's Email Address (needed to provide rebate status updates):	
City:	State:	ZIP:	Home Phone No.:
Contractor Name:		Contractor Phone No.:	

House Information

<input type="checkbox"/> Single Family <input type="checkbox"/> Condo <input type="checkbox"/> Townhouse <input type="checkbox"/> Rental <input type="checkbox"/> Manufactured/Mobile Home <input type="checkbox"/> Other			
Year Built:	Approx. Above Grade sq. ft.:	+Basement (<input type="checkbox"/> Yes <input type="checkbox"/> No) sq. ft.:	=Total sq. ft.:

Equipment Information

<input type="checkbox"/> Gas Furnace or <input type="checkbox"/> Air Handler <input type="checkbox"/> Condensing Unit or <input type="checkbox"/> Heat Pump SEER (if known) _____ Indoor Coil (tons and ref. control only if in air handler)	Furnace or AHU Manufacturer _____	Rated TESP _____
	Model # _____	S/N _____
	Condensing Unit Manufacturer _____	Tons _____
	Model # _____	S/N _____
	Indoor Coil Manufacturer _____	Tons _____
	Model # _____	<input type="checkbox"/> TXV <input type="checkbox"/> Fixed

Results

Test Results	Before		After*		Comments
		@		@	
Fan Airflow (measured/verified)		@		@	Ideally this system should have _____ CFM
System Watts					Watts = measured volts x measured amps
Coil Entering DB/WB					Coil entering conditions
Coil Leaving DB/WB					Coil leaving conditions
Coil Capacity		BTUH		BTUH	BTU = CFM x 4.5 x Δ enthalpy
÷ Equipment Nominal BTU		BTUH		BTUH	Manufacturer's rated nominal cooling BTUH
= System Effective Efficiency		%		%	If initial readings are 85% or less, post-maintenance calculations are required.
Room Return Air DB (opt)		°F		°F	Compare to coil entering DB - optional
Farthest Room Supply DB (opt)		°F		°F	Compare to coil leaving DB - optional
Charge Verification			Added	Recovered	Quantity: Lb. Oz.
Condenser Entering Air DB		°F		°F	Outdoor air temperature
Suction/Liquid Line Pressure					Needed to check refrigerant charge
Suction/Liquid Line Temps					Needed to check refrigerant charge
Actual/OEM Specified					<input type="checkbox"/> Superheat <input type="checkbox"/> Subcooling <input type="checkbox"/> Approach

*Mandatory if pre-service readings are below 85% system effective efficiency.



Calculation Worksheet – Before

System Watts (Power):	
Blower Motor	Volts _____ x Amps _____ = _____ Watts
Compressor	Volts _____ x Amps _____ = _____ Watts
Condenser Fan	Volts _____ x Amps _____ = _____ Watts
Add the above to get Total System Watts _____	
Converting Wet Bulb to Enthalpy (measure all temps to first decimal place and record enthalpy to two decimal places.)	
Coil Entering WB _____	= _____ BTU/Lb Enthalpy a
Coil Leaving WB _____	= _____ BTU/Lb Enthalpy b
Coil Capacity: CFM _____	x 4.5 x (Enthalpy a-b _____) = _____ BTUH
System Effective Efficiency: Coil Capacity: _____	÷ _____ Equipment Nominal Capacity = _____ %

Tune-Up Procedures

<p>At a minimum, the following were accomplished:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Inspected Filter, Cleaned or Replaced Standard Filters <input type="checkbox"/> Cleaned Condenser Coil <input type="checkbox"/> Inspected Evaporator Coil, Recommended Cleaning as Needed <input type="checkbox"/> Checked Airflow, Adjusted as Needed <input type="checkbox"/> Checked Refrigerant Charge, Recommended Adjustment as Needed <input type="checkbox"/> Inspected Electrical Connections and Wire 	<p>Comments:</p>
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Calculation Worksheet – After*

System Watts (Power):	
Blower Motor	Volts _____ x Amps _____ = _____ Watts
Compressor	Volts _____ x Amps _____ = _____ Watts
Condenser Fan	Volts _____ x Amps _____ = _____ Watts
Add the above to get Total System Watts _____	
Converting Wet Bulb to Enthalpy (measure all temps to first decimal place and record enthalpy to two decimal places.)	
Coil Entering WB _____	= _____ BTU/Lb Enthalpy a
Coil Leaving WB _____	= _____ BTU/Lb Enthalpy b
Coil Capacity: CFM _____	x 4.5 x (Enthalpy a-b _____) = _____ BTUH
System Effective Efficiency: Coil Capacity: _____	÷ _____ Equipment Nominal Capacity = _____ %

Notes:

If the ductwork is installed in a hot, unconditioned space, a difference between the room return air and coil entering air temperatures could indicate delivered capacity loss from duct leakage and/or transmission gains. Duct sealing or insulating may be recommended to improve delivered capacity, comfort, and efficiency. A difference between the coil leaving temperature and the temperature delivered to a supply terminal usually indicates transmission gains through inadequate insulation. If the supply ducts leak, air will be lost to the unconditioned space. If adequate coil airflow cannot be achieved by replacing a dirty filter or changing the blower speed, the problem is likely inadequate ductwork.

Technician Name:	Technician Signature:
Collect homeowner's signature on the Terms & Conditions form.	Date:

*Required for all systems that were 85% or less than manufacturer's nominal capacity.



NEED HEATING WORK?

RELAX!

Your safety and comfort are now in the hands of a CERTIFIED HVAC/R Professional!

GIVE YOUR HEATING SYSTEM A TUNE-UP!

With a simple heating system tune-up you will benefit from the following:

- Smaller utility bills
- Reduce and/or eliminate costly repair bills
- Prevent unnecessary waste of energy and reduce harmful emissions
- Increased comfort
- Longer equipment life-span

\$185.00
+ tax

PHONE: 734.740.2961 WEBSITE: www.airdoctorshvacservice.com E-MAIL: customer.support@airdoctorshvacservice.com



Natural Gas Furnace & Boiler Tune-Up with Combustion Analysis Report

Customer Information

First Name:	Last Name:	DTE Energy Natural Gas Account Number:	
Street Address (where equipment was serviced):		Homeowner's Email Address (needed to provide rebate status updates):	
City:	State:	ZIP:	Home Phone:
Contractor Name:		Contractor Phone:	

House Information

House Type: <input type="checkbox"/> Single-Family <input type="checkbox"/> Condo <input type="checkbox"/> Townhouse <input type="checkbox"/> Manufactured/Mobile Home <input type="checkbox"/> Other			
Approximate House Age:		Approximate Square Footage:	Does the house have a basement? <input type="checkbox"/> Yes <input type="checkbox"/> No
Year Built:	Approx. Above Grade sq. ft.:	+Basement (<input type="checkbox"/> Yes <input type="checkbox"/> No) sq. ft.:	= Total sq. ft.:

Furnace/Boiler Manufacturer's Information

Furnace/Boiler Make:	Model #:	Serial #:
Input BTUh:	Output BTUh:	Efficiency (AFUE):
Furnace/Boiler Venting Style: <input type="checkbox"/> Natural Draft <input type="checkbox"/> Induced Draft <input type="checkbox"/> Condensing 90+		

Complete the following tasks and check them off as completed. Include combustion analysis pre- and post-tune-up in the area on back.

<p>Maintenance Tasks for Furnaces:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Check and adjust manifold pressure. <input type="checkbox"/> Check temperature rise and adjust air flow to meet manufacturer's recommendations. <input type="checkbox"/> Clean burners, combustion chamber, and heat exchanger surface when access is available. <input type="checkbox"/> Clean and inspect burner orifices. <input type="checkbox"/> Clean and inspect ignition system. <input type="checkbox"/> Check for proper venting and for adequate combustion air (per code). <input type="checkbox"/> Inspect condensate drain piping; clean as needed. <input type="checkbox"/> Check and test safety controls. <input type="checkbox"/> Inspect filter, replace standard 1-inch and 2-inch filters, and clean washable filters. <input type="checkbox"/> Inspect blower; clean in place. Removal of blower assembly is not included as part of the utility tune-up. <input type="checkbox"/> Run equipment through complete sequence of operation. 	<p>Maintenance Tasks for Boilers:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Check and adjust manifold pressure. <input type="checkbox"/> Measure water temperature rise and adjust flow to meet manufacturer's specifications. <input type="checkbox"/> Clean burners, combustion chamber, and heat exchanger surface when access is available. <input type="checkbox"/> Clean and inspect burner orifices. <input type="checkbox"/> Clean and inspect ignition system. <input type="checkbox"/> Check for proper venting and for adequate combustion air (per code). <input type="checkbox"/> Inspect condensate drain piping; clean as needed. <input type="checkbox"/> Inspect water pump(s). <input type="checkbox"/> Inspect expansion tank for corrosion and proper air cushion. <input type="checkbox"/> Check and test safety controls. <input type="checkbox"/> Run equipment through complete sequence of operation.
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Natural Gas Furnace & Boiler Tune-Up with Combustion Analysis Report

Complete the following tasks and check them off as completed. Include combustion analysis pre- and post-tune-up in the area below.

Combustion Efficiency:	Pre-Service:	Post-Service:
Stack Temperature:	Pre-Service:	Post-Service:
Oxygen Level:	Pre-Service:	Post-Service:
Carbon Dioxide:	Pre-Service:	Post-Service:
Carbon Monoxide:	Pre-Service:	Post-Service:
Comments:		
Notes: Please refer to your combustion analyzer's documentation for proper ranges for the above readings. Make the appropriate adjustments or recommendations to remedy any readings that were found to be outside of required ranges. Record comments on any safety or efficiency items not resolved.		

Technician Name: _____ Date: _____

Technician Signature: _____ Collect homeowner's signature on the Terms and Conditions form.



\$75 OFF MAIL-IN REBATE FROM DTE ENERGY



DTE Energy
Know Your Own Power®

On a Wi-Fi enabled thermostat

Redeemable by mail only. Good toward the purchase of one Wi-Fi enabled thermostat over \$75.

Mail completed form and a copy of your sales receipt to:

DTE Energy – Thermostat Rebate
980 Beaver Creek Dr., Martinsville, VA 24112

**Get your rebate faster.
Apply online!**

mydterebates.com/appliances

**REBATE APPLICATION WILL NOT BE ACCEPTED WITHOUT A COPY OF YOUR RECEIPT.
PLEASE DO NOT MAIL WITH YOUR ENERGY BILL.**

See reverse side for details. Allow six to eight weeks for processing.

Name as It Appears on Your DTE Energy Bill:			Check All That Apply: <input type="checkbox"/> I Am a DTE Energy Electric Customer* <input type="checkbox"/> I Am a DTE Energy Natural Gas Customer**		
Address:			Electric Account Number: _____		
City:	State:	ZIP:	Natural Gas Account Number: _____		

* Customers who **only** have a DTE Electric account must have a central air conditioning system or use an electric primary heating source to be eligible for a rebate.

** Customers who **only** have a DTE Gas account must have natural gas as their primary heating source to be eligible for a rebate.

PURCHASE, THERMOSTAT, AND HOUSE INFORMATION					
Store Name:		Store City:		Date of Purchase:	
Manufacturer/Brand Name:		Product Model Number:			
Approximate Age of House:		Approximate Square Footage of Living Space:		How Is Your Home Heated? <input type="checkbox"/> Gas <input type="checkbox"/> Electric <input type="checkbox"/> Other	
Do You Have Central Air Conditioning? <input type="checkbox"/> Yes <input type="checkbox"/> No		Do You Have a Heat Pump? <input type="checkbox"/> Yes <input type="checkbox"/> No			
How Did You Hear About DTE Energy's Thermostat Rebate? <input type="checkbox"/> Retail Store <input type="checkbox"/> Bill Insert <input type="checkbox"/> DTE Energy Website <input type="checkbox"/> Email <input type="checkbox"/> Mail					
<input type="checkbox"/> Friend or Relative <input type="checkbox"/> Radio <input type="checkbox"/> Television <input type="checkbox"/> Community Event <input type="checkbox"/> Facebook/Twitter					

By signing this form, I certify that I purchased a Wi-Fi enabled thermostat for the DTE Energy service address noted above, and I am a DTE Energy electric and/or natural gas customer.

Customer Signature

Date

Mail completed form and a copy of your sales receipt to: DTE Energy – Thermostat Rebate, 980 Beaver Creek Dr., Martinsville, VA 24112

Terms and Conditions

APPLICATION: This application with required documentation must be received within 30 days of the equipment purchase date. This application and any required additional documentation, including a copy of the original sales receipt, must be filled out completely, truthfully and accurately. Customers are advised to retain a copy of this application and any accompanying documentation submitted to DTE Energy under this program. DTE Energy will not be responsible for lost documentation pertaining to this application request. Details of this program, including rebate levels, are subject to change or cancellation without prior notice. This offer is good on purchases made from January 1, 2018, through December 31, 2018. Rebates cannot exceed the value of the product purchased.

Maximum rebate is \$75 for Wi-Fi enabled thermostat, \$25 per clothes washer (for electric only and natural gas only customers), \$50 per clothes washer (for combination electric and natural gas customers), \$25 per dehumidifier, and \$25 per room air conditioner. Please call 1.866.796.0512 or visit dteenergy.com/saveenergy for the most up-to-date details, and a list of qualified products.

LIMITATIONS: Customer is entitled to one rebate per account for thermostats, clothes washer, room air conditioner, or dehumidifier. Refurbished or resale thermostats will not be accepted for rebate. DTE Energy reserves the right to not pay this rebate for reasons that include but are not limited to funds not being available at the time of application approval, or if the form and all required additional information are not filled out completely and accurately.

ELIGIBILITY: This offer is valid for DTE Energy residential customers applying through the DTE Energy Residential Appliance Program only. Customer's account must currently be in good standing.

A Wi-Fi enabled thermostat must be capable of controlling the heating and/or cooling system(s) using pre-programmed, user-programmed, or a learned combination of schedules and set points. The thermostat must be Wi-Fi enabled, and connected to the home's wireless network. To qualify for a \$75 rebate, applicants with only a DTE Energy Electric account must have a central air conditioning system and/or use electricity as their primary heating source. Applicants with only a DTE Energy Natural Gas account must use natural gas as their primary heating source. Applicants who have DTE Energy Electric and Natural Gas accounts are eligible for a \$75 rebate regardless of their heating and air conditioning system configuration. Wi-Fi enabled thermostats must be installed in the DTE Energy Electric and/or Natural Gas service territory.

APPROVAL, VERIFICATION, AND INSPECTION: Prior to any payment of rebates, DTE Energy reserves the right to verify sales transactions. Outdoor temperatures may affect this verification process.

PROOF OF PURCHASE: A copy of the original sales receipt itemizing the purchased equipment must accompany the DTE Energy Residential Rebate Application.

PAYMENT: Please allow up to 6-8 weeks for payment. Payment processing may take longer if information is missing on the application. Please visit dteenergy.com/saveenergy if you have any questions about your rebate.

TAX LIABILITY: DTE Energy will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of rebates. Please contact your tax advisor for more information.

NO ENDORSEMENT: DTE Energy does not endorse any particular retailer, manufacturer, product or system design in promoting this program.

INFORMATION RELEASE: Customer agrees that DTE Energy may include certain customer information, including but not limited to, customer name, address, DTE Energy account number, DTE Energy services and resulting energy savings ("Information") in databases hosted by DTE Energy or one of its contractors, and such information may be stored, managed and used by

DTE Energy or its contractor in accord with DTE Energy's privacy policy; provided, however, the information may be included in reports or other documentation submitted to DTE Energy and/or the Michigan Public Service Commission ("Reports"). DTE Energy will treat such information as confidential, and the information in the Reports shall only be in the aggregate.

RELEASE/INDEMNIFICATION: Payment of rebates under the Program and/or evaluation of applications for rebates shall not deem DTE Energy or any of its affiliates, employees or agents ("DTE Parties") to be responsible for any work completed in connection herewith. Applicant fully releases DTE Parties from any and all claims it may have against DTE Parties in connection with this application, the rebates or the work performed in connection with them. In addition, applicant agrees to defend, indemnify and hold DTE Parties harmless from and against any and all claims, losses, demands or lawsuits by any third parties arising in connection with this application, the payment or non-payment of rebates, or any work performed in connection with them.

LIMITATION OF LIABILITY: DTE ENERGY'S TOTAL LIABILITY IS LIMITED TO THE AMOUNT OF THE REBATES PAYMENT SPECIFIED IN THIS APPLICATION. IN NO EVENT WILL DTE ENERGY BE LIABLE WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, WARRANTY OR OTHERWISE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CONNECTED WITH OR RESULTING FROM PARTICIPATION IN THIS PROGRAM.

DISCLAIMER: NEITHER DTE ENERGY NOR ANY OF ITS AFFILIATES GUARANTEES THE ENERGY SAVINGS OR MAKES ANY WARRANTIES ASSOCIATED WITH THE MEASURES ELIGIBLE FOR REBATES UNDER THIS PROGRAM. DTE ENERGY HAS NO OBLIGATIONS REGARDING, AND DOES NOT ENDORSE OR GUARANTEE, ANY CLAIMS, PROMISES, WORK OR EQUIPMENT MADE, PERFORMED OR FURNISHED BY ANY MANUFACTURER THAT SELLS OR INSTALLS ANY ENERGY EFFICIENCY MEASURES. DTE ENERGY MAKES NO WARRANTIES OR REPRESENTATIONS OF ANY KIND, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATIONS, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THE WI-FI ENABLED THERMOSTAT, CLOTHES WASHER, DEHUMIDIFIER, AND ROOM AIR CONDITIONER PROVIDED BY A MANUFACTURER OR VENDOR. CONTACT THE MANUFACTURER FOR DETAILS REGARDING EQUIPMENT PERFORMANCE AND WARRANTIES. DTE ENERGY HAS NO OBLIGATION TO MAKE ANY REBATE DESCRIBED HEREIN UNLESS CERTAIN MINIMUM REQUIREMENTS OF THE PROGRAM HAVE BEEN MET AND FUNDS ALLOCATED FOR SUCH REBATES ARE AVAILABLE FOR DISTRIBUTION.

PROPERTY RIGHTS: Customer represents that customer has the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed and that any necessary landlord's consent has been obtained.

CUSTOMER'S CERTIFICATION: Customer certifies that he/she has purchased and will install the equipment listed on the other side of this application at the defined location. Customer agrees that all information is true and that he/she has conformed to all program and equipment requirements listed.



DTE Energy
Know Your Own Power®

dteenergy.com/saveenergy

2019 Residential Heating, Cooling, and Water Heating (HVAC)

Program Terms and Conditions

Account Holder Information

Account Holder Name:	Email Address (needed to provide rebate progress updates):	
Street Address:	Phone:	
City:	State:	ZIP:
DTE Energy Account Number:		

Terms and Conditions

APPLICATION: Applications are valid for only qualifying installations that occur on or after Jan. 1, 2019, through Dec. 31, 2019. The information provided on the application and any required additional documentation, including the invoice, must be filled out completely, truthfully, and accurately. DTE Energy will not be responsible for lost documentation pertaining to this application request. Details of this program, including incentive levels, are subject to change or cancellation without prior notice. **This application with required documentation must be received within 20 days of the installation's completion or services performed.** Please call 866.796.0512 or visit dteenergy.com/saveenergy for the most up-to-date details.

LIMITED FUNDS: Funds for incentives are limited and available on a first-come, first-served basis. Incentive amounts are subject to change. DTE reserves the right to not pay this incentive if funds are not available at the time of application approval, or if the application and all required additional information are not filled out completely and accurately.

ELIGIBILITY: This offer is valid only for DTE residential customers applying through the DTE Residential HVAC Program. Customers applying for a rebate must receive natural gas and/or electric distribution service from DTE. This offer is not valid for new construction homes or commercial properties. Equipment must be installed or serviced in the DTE service territory. Customer's account must currently be in good standing. DTE customers are permitted one tune-up rebate per air conditioner every five years, or one rebate per furnace or boiler every two years. Rebates cannot exceed the value of the product purchased.

APPROVAL, VERIFICATION, AND INSPECTION: Prior to any payment of incentives, DTE reserves the right to verify sales transactions. Customer's contractor will verify that the installed energy-saving measures meet all applicable building codes; zoning laws; local, state, and federal requirements; and other relevant requirements. Contractor is responsible for any applicable permits as required by aforementioned codes/laws. Outdoor temperatures may affect this verification process. Customer's home may also be selected for a quality control post-installation inspection by DTE. No warranty is implied by this inspection.

PROOF OF PURCHASE AND SUPPORTING DOCUMENTATION REQUIREMENTS: A contractor's invoice itemizing the purchased equipment must accompany each DTE Energy HVAC Rebate Application Form. The copy of the paid-in-full invoice must indicate the equipment type, make, model, serial numbers (coil and condenser model/serial numbers listed separately), date of purchase, and permit number. Applications for tune-up services must include the furnace or boiler tune-up report and a copy of the permit application, along with the contractor's invoice.

PAYMENT: Please allow up to eight weeks for payment. Payment processing may take longer if information is missing on the application.

TAX LIABILITY: DTE will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of incentives. Please contact your tax adviser for more information.

NO ENDORSEMENT: DTE does not endorse any particular manufacturer, product, system design, claim, or contractor in promoting this program.

PRIVACY: Customer acknowledges and agrees that DTE and its contractors will have customer data that may include, but is not limited to, customer name, address, account number, services provided, and energy usage. DTE shall collect, store, manage, and share this information in a manner that is compliant with all applicable regulations and laws, including, but not limited to, DTE Energy tariffs C-14 (for electric) and C-12 (for gas) issued by the Michigan Public Service Commission in accord with Case No. 17102.

RELEASE/INDEMNIFICATION: Payment of incentives under the program and/or evaluation of applications for incentives shall not deem DTE or any of its affiliates, employees, or agents ("DTE Parties") to be responsible for any work completed in connection herewith. Applicant fully releases DTE Parties from any and all claims it may have against DTE Parties in connection with this application, the incentives, or the work performed in connection with them. In addition, applicant agrees to defend, indemnify, and hold DTE Parties harmless from and against any and all claims, losses, demands, or lawsuits by any third parties arising in connection with this application, the payment or non-payment of incentives, or any work performed in connection with them.

LIMITATION OF LIABILITY: DTE's total liability is limited to the amount of the incentive payment specified in this application. **IN NO EVENT WILL DTE BE LIABLE WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, WARRANTY, OR OTHERWISE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES CONNECTED WITH OR RESULTING FROM PARTICIPATION IN THIS PROGRAM.**

DISCLAIMER: NEITHER DTE NOR ANY OF ITS AFFILIATES GUARANTEES THE ENERGY SAVINGS OR MAKES ANY WARRANTIES ASSOCIATED WITH THE MEASURES ELIGIBLE FOR INCENTIVES UNDER THIS PROGRAM. DTE HAS NO OBLIGATIONS REGARDING, AND DOES NOT ENDORSE OR GUARANTEE, ANY CLAIMS, PROMISES, WORK, OR EQUIPMENT MADE, PERFORMED, OR FURNISHED BY ANY CONTRACTOR OR EQUIPMENT VENDOR THAT SELLS OR INSTALLS ANY ENERGY EFFICIENCY MEASURES. DTE MAKES NO WARRANTIES OR REPRESENTATIONS OF ANY KIND, WHETHER STATUTORY, EXPRESS, OR IMPLIED, INCLUDING WITHOUT LIMITATIONS, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THE HVAC EQUIPMENT PROVIDED BY A MANUFACTURER OR VENDOR. CONTACT YOUR CONTRACTOR FOR DETAILS REGARDING EQUIPMENT PERFORMANCE AND WARRANTIES. DTE HAS NO OBLIGATION TO MAKE ANY INCENTIVE PAYMENTS DESCRIBED HEREIN UNLESS CERTAIN MINIMUM REQUIREMENTS OF THE PROGRAM HAVE BEEN MET AND FUNDS ALLOCATED FOR SUCH INCENTIVES ARE AVAILABLE FOR DISTRIBUTION.

PROPERTY RIGHTS: Customer represents that he/she has the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed and that any necessary landlord's consent has been obtained.

CUSTOMER'S CERTIFICATION: Customer certifies that he/she has purchased, installed, and/or serviced the equipment listed on the contractor's invoice at the defined location. Customer agrees that all information is true and that he/she has conformed to all program and equipment requirements listed.

Signatures (required)

I HAVE READ AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE AND CERTIFY THAT I AM AT LEAST 18 YEARS OF AGE. I CERTIFY THAT THE INFORMATION I HAVE PROVIDED IS TRUE AND CORRECT AND THE PRODUCT(S) AND/OR EQUIPMENT FOR WHICH I AM REQUESTING A REBATE MEETS THE REQUIREMENTS IN THIS APPLICATION.	
Account Holder or Representative:	Contractor Signature:
Relationship to Account Holder:	Date:

Please complete and sign a copy of this form. A copy of the contractor's paid-in-full invoice indicating the equipment type, make, model, serial numbers, and date of purchase must be provided. For tune-up services, this form, along with the contractor's invoice and a copy of a completed furnace or boiler tune-up report, must be provided. All supporting documentation will be submitted by the participating contractor.



- To ensure safe, reliable, and efficient operation of your heating and cooling equipment, annual maintenance should be performed by a certified HVACR service professional.
- Air Doctors Heating and Cooling, LLC., reserves the right to refuse service for situations such as, but not limited to tampering or servicing by an unqualified person, voided equipment clearances, lack of maintenance, unsafe equipment. Diagnostic fee still applies.
- Air Doctors Heating and Cooling, LLC., at its sole discretion, reserves the right to not utilize customer provided equipment.
- The invoiced amount of a service call is due upon the completion of work. If the invoice total is not paid in full within 24 hours of the completion of work, there will be a 20% penalty added to the invoice total.
- For new equipment installations paid by cash or check, 66% (2/3) of the invoiced amount is due prior to the start of work, and the remaining balance is due upon the completion of work. If the invoice total is not paid in full within 24 hours of the completion of work, there will be a 20% penalty added to the invoice total.
- For new equipment installations funded by FTL Finance, Mircof, or an equivalent finance company, the full invoice total is due at the completion of work and the paperwork must be signed by the customer. If the invoice total is not paid in full within 24 hours of the completion of work, there will be a 20% penalty added to the invoice total.
- After the completion of work, the work area will be broom cleaned and/or mopped if necessary.
- Mismatching SEER and/or EER ratings is not recommended. The operation of this type of mismatched system has not been evaluated together as a system. There are no published performance or efficiency ratings. Results may vary. Air Doctors Heating and Cooling Co., LLC. is not responsible for high energy bills or capacity issues as a result of mismatched equipment.
- Air Doctors Heating and Cooling, LLC. is not responsible for equipment theft, sabotage, copper theft, or equipment damage due to burglary, vandalism, or malice.
- If your equipment is condemned and considered unsafe, Air Doctors Heating and Cooling Co., LLC will remove the unsafe equipment from service and notify you of the corrective actions.
- Depending on your home's construction, the existing ductwork may be undersized for the application of air conditioning. If air conditioning is applied, there may be unobjectionable noise as a result of undersized ductwork. Air Doctors Heating and Cooling, LLC. is not responsible for

any objectionable noise or comfort inadequacies as a result of improperly designed systems and equipment.

- Due to the physical phenomenon of warm air rising, the 2nd level of a residence or business is usually 5 – 10°F warmer than the ground level. Equipment zoning is an effective method to remedy this issue.
- Warranty claims will not be honored if the equipment has been subjected to water damage, physical damage, degraded utility power, and/or lack of maintenance.
- All electrical related electrical parts repairs come with a standard 1-year warranty.
- Full or partial payment to this invoice or proposal indicates acceptance of these terms and conditions. Additionally, the customer agrees to the scope of work performed under this invoice.
- If a component is replaced such as a thermostat, the new replacement component may not have the same footprint or dimensions as the component that is being replaced. Air Doctors Heating and Cooling, LLC, is not responsible for any wallpaper replacement or touch-up painting resulting from component design.
- The labor portion of this invoice includes the time necessary to locate and secure parts and supplies; to perform engineering and planning tasks; the required travel time to reach the customer's premise; and the time required to execute the services or repairs that are needed. The time indicated on the invoice may not reflect the "actual" time spent on the customer's premises.
- Whenever atmospheric combustion appliances are being utilized, combustion air must be accounted for and calculated per any applicable codes and standards, or based on manufacturer's recommendations. Situations, such as finishing the area where the combustion appliance(s) are located or not adhering to the appropriate clearances, may cause issues with providing adequate combustion air. Air Doctors Heating and Cooling, LLC, is not responsible for any damage or injuries resulting from a lack of combustion air.
- Air Doctors Heating and Cooling, LLC, is not responsible for equipment or customer damage arising from voided equipment clearances.
- Drop-in (alternative) refrigerants may experience a drop in system capacity which results in a decrease in performance and longer run times. Air Doctors Heating and Cooling will not warranty any systems where a drop-in refrigerant has been utilized.
- Rule 408.4027 Adoption of ASME code CSD-1 states: An owner or user of a boiler system shall ensure that the maintenance and testing of controls and safety devices is conducted by an individual with a valid mechanical contractor license with the appropriate classification.
- No warranty will be provided for defects found during CSD -1 Testing. Defects of any type are the Owner's responsibility for correction and/or repair.

- Boilers that have not been properly inspected and tested per the Michigan Boiler Rules, should not be placed in service.
- Any additional requests or citations given by Authority having Jurisdiction for boiler upgrades or code changes are the owner's responsibility to repair or correct.
- Customer must have someone at least 18 years of age present while technician is in the home.
- Receipts will not be provided for parts or materials.

Service Plan Terms and Conditions:

- The Service Plan Agreement must be prepaid in full or have an established monthly payment plan scheduled.
 - **The Service Plan Includes**
 - Filter Subscription
 - Annual Spring Tune Up
 - Annual Fall Tune Up
 - Priority customer support
 - Emergency Service
 - 15% Discount on all other services
 - **Excluded products and services:**
 - Electronic Air Cleaners
 - Dehumidifiers
 - ECM

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