



# CONGRATULATIONS ON THE PURCHASE OF A NEW COMFORT SYSTEM!

THIS SYSTEM WILL PROVIDE YOU YEARS OF RELIABLE SERVICE AND COMFORT.

TO DELIVER THE BEST EXPERIENCE POSSIBLE WE WANTED TO REVIEW WITH YOU A FEW ITEMS THAT WILL ALLOW THE REPLACEMENT PROJECT TO GO AS SMOOTHLY AS POSSIBLE!

## WORK AREA SAFETY

We will be using sharp tools, welding equipment, and electric power tools to install your new comfort system. To keep everyone safe, we ask that we keep the work area clear of traffic, especially regarding small children and the elderly.

## SECURE ALL PETS

Pets get really anxious when strangers are working in the home, so we require that all pets be restrained while our crews are working onsite.

Additionally, in the work area, it is a possibility that sharp metal pieces and heavy tools can pose a hazard to your pet.

## RELOCATE STORAGE ITEMS

We will need to access 360 degrees of the equipment area. Please relocate any storage items to another area prior to our arrival.

## TRAVEL PATH

We need the travel path to be clear of all items if possible. A specific hazard is stairs and walkways.

## PERSONAL ITEMS

Please remove any personal items such as pictures, TV's, furniture, clothes, etc., away from the work area.

THANK YOU FOR YOUR COOPERATION WITH THESE ITEMS. TO AVOID LIABILITY, THE CREWS MAY POSTPONE THE PROJECT TO AVOID PROPERTY DAMAGE AND/OR PERSONAL INJURY.